HOA SEN UNIVERSITY OFFICE OF TESTING - QUALITY ASSURANCE

ALUMNI SURVEY REPORT

I. Survey Purpose

This survey aims to collect information about alumni's employment status and their satisfaction with the quality of academic programs at Hoa Sen University (HSU). It also seeks to identify the essential knowledge and skills that enable graduates to secure employment promptly after graduation. The results will serve as a foundation for HSU to update academic programs, continuously enhance their quality, and align them with the evolving needs of society.

II. Participant: Alumni of Hoa Sen University who graduated for at least one year.

III. Survey Organization

- Type of survey: Online via Google Forms or other suitable platforms.
- Time of survey: Once per year.

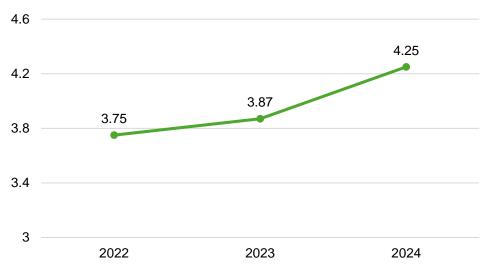
IV. Survey Content

The survey utilizes a 5-point rating scale to evaluate the following areas:

- General information, including employment details.
- Program assessment.
- Suggestions for updating the academic program.

V. Survey Results

Alumni Satisfaction with the Quality of Academic Programs over 3 Years (2022–2024)



The chart illustrates a steady upward trend in alumni satisfaction with academic programs over the years. Notably, the satisfaction level rose significantly to 4.25 in 2024, equivalent to a "Very Good" rating. This reflects enhanced learning experiences and a stronger perception of academic program quality among alumni. These results highlight the university's continuous efforts to review, adjust, and enhance its academic programs to better meet the practical demands and expectations of students.