

QUALITY POLICY OF HOA SEN UNIVERSITY

(Issued under Resolution 2649/NQ-ĐHHS)

I. VISION

Hoa Sen University is a prestigious, international university of applied science that nurtures talents and creates good values for the economy, society, and the community.

II. MISSION

Hoa Sen University has a mission to provide learners with extensive knowledge, to train them to be creative and ready to accept challenges, to have the necessary professional experience to start a business, and to succeed with their distinctiveness.

III. QUALITY POLICY

Hoa Sen University is committed to operating an efficient and comprehensive quality assurance system, as well as reviewing and improving all aspects of its operations frequently in order to constantly enhance quality, fulfill its vision, mission, and meet the needs of stakeholders.

1. Quality perspectives

- Academic quality is the primary focus of Hoa Sen University, with the motto of experiential learning serving as a guideline for achieving affirmation of the university's quality as well as fulfilling the demands of learners and stakeholders;

- Creating the best professional and international learning environment for learners to maximize their capabilities and integrate into the global world;

- Teaching to achieve the learning outcomes, reviewing and updating the academic programs, lesson plans, and course materials regularly using active teaching methods in order to improve academic quality;

- Emphasizing the development of lecturers and staff with sufficient qualifications, qualities, and competencies in order to create a high-quality workforce that meets society's demands;

- Ensuring required facilities and infrastructure for teaching and learning, research, and community service; timely supplementing modern, advanced equipment according to development trends;

- Meeting national and international quality assessment and accreditation criteria at university and program levels.

2. Basic principles of quality assurance

- Quality assurance is the responsibility of all divisions and individuals in the University;

- Taking the University's mission into action using the student-centered approach as the foundation, academic quality as the core, socio-economic effectiveness as the goal, and international integration as the direction;

- Increasing the use of information technology in teaching, learning, and administration to access and adapt to the 4.0 industrial revolution;

- All units and individuals undertake their activities following the PDCA principles (Plan – Do – Check – Act), each activity of the University contributes to developing a quality culture;

- Conducting self-assessment at university and program levels periodically according to the national and international quality assessment/ accreditation criteria.

**UNIVERSITY COUNCIL
PRESIDENT
(signed)**

Thai Ba Can